

# SKIN-LOUETTE LLC

## Membership Agreement

*Luxury Aesthetics & Wellness · Atlanta, GA Mobile concierge IV therapy services provided at client-selected locations*

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Member Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
\_\_\_\_\_ Phone Number: \_\_\_\_\_  
\_\_\_\_\_ Email Address: \_\_\_\_\_  
\_\_\_\_\_ Agreement Date: \_\_\_\_\_  
\_\_\_\_\_ Membership Start Date: \_\_\_\_\_

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## SECTION 1 — MEMBERSHIP SELECTION

- ☐ **THE LOUETTE MEMBER — \$269/month** 1 drip monthly (up to \$325 value) · 15% off additional drips & shots · Priority booking · Birthday B12 shot
- ☐ **THE GLOW MEMBER — \$369/month** 1 Louette Glow or La Belle monthly · 20% off additional drips & shots · 1 complimentary shot monthly · Priority booking · Birthday B12 shot
- ☐ **THE ELITE MEMBER — \$649/month** 2 drips monthly (any combination) · 25% off additional drips & shots · 2 complimentary shots monthly · VIP priority booking · Quarterly wellness plan · Annual consultation · Birthday full drip

Selected Membership: \_\_\_\_\_ Monthly Rate: \_\_\_\_\_  
\$\_\_\_\_\_ First Payment Date: \_\_\_\_\_ Recurring Payment Date: \_\_\_\_\_  
\_\_\_\_\_ of each month

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## SECTION 2 — PAYMENT TERMS

**2.1 Monthly Billing** Membership fees are automatically charged to the payment method on file via GlossGenius on the agreed billing date each month.

**Payment Method:** ☐ Credit Card ☐ Debit Card **Card Type:** ☐ Visa ☐ Mastercard ☐ Amex ☐ Discover **Last 4 Digits:** \_\_\_\_\_ **Expiration Date:** \_\_\_\_\_ (Full card details collected securely via GlossGenius — not stored on paper)

**2.2 Failed Payments** In the event of a failed payment, Skin-Louette will make two additional attempts within 3 business days. Should payment remain unresolved, membership benefits will be temporarily paused until the account is brought current. Member will be notified promptly by text and email.

**2.3 Price Adjustments** Skin-Louette reserves the right to adjust membership pricing with 30 days written notice. Members who do not wish to continue at the revised rate may cancel without penalty within the notice period.

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## SECTION 3 — MEMBERSHIP TERMS

### 3.1 Monthly Sessions

- Sessions are available from the first day of each billing month
- Monthly sessions do **not** roll over — unused sessions expire at month end
- La Belle sessions require a minimum **2-hour appointment booking**
- Add-ons and upgrades are available at the applicable member discount rate

### 3.2 Discounts

- Member discounts apply during active membership months only
- Discounts may not be combined with other promotional pricing

### 3.3 Birthday Perks

- Birthday perks are valid during the member's birth month only and cannot be carried over
- Louette & Glow Members: complimentary B12 shot
- Elite Members: complimentary full drip (up to \$425 value)

**3.4 Priority Booking** Priority booking means member appointments are confirmed ahead of general availability. Specific time slots remain subject to availability.

**3.5 Non-Transferability** Memberships and monthly sessions are non-transferable and may not be shared or gifted.

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## SECTION 4 — CANCELLATION & PAUSE

**4.1 Cancellation** Members may cancel at any time with **30 days written notice** via text or email. Membership remains active and billable during the notice period. Cancellation is confirmed upon written acknowledgment from Skin-Louette.

**4.2 Minimum Commitment** A minimum 2-month commitment is required. Members who cancel before completing 2 months will be charged the difference between the membership rate and standard individual pricing for sessions used.

**4.3 Pause Option** Members may pause their membership **once per year** for up to **30 consecutive days**. Pause requests must be submitted at least 7 days before the next billing date.

**4.4 No Refunds** Membership fees are non-refundable once charged. Partial month refunds are not available.

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## SECTION 5 — CONCIERGE SERVICE TERMS

By enrolling in a Skin-Louette membership, member acknowledges and agrees to the following concierge service conditions:

☐ Services are subject to RN availability within the Atlanta, GA service area ☐ Geographic service area applies — sessions outside the standard radius may incur travel fees ☐ Travel fees, including valet, parking, or tolls, at the session location are the member's responsibility ☐ Medical eligibility is assessed prior to every session — Skin-Louette reserves the right to defer service when clinically appropriate ☐ Member agrees to comply in full with the Skin-Louette **Client Experience & Concierge Policy**, which governs all session logistics, conduct, location standards, and scheduling terms

*A copy of the Client Experience & Concierge Policy is provided alongside this agreement and is incorporated herein by reference.*

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## SECTION 6 — ACKNOWLEDGMENT & SIGNATURE

By signing below, Member confirms that:

☐ I have read and understand this Membership Agreement in full ☐ I authorize Skin-Louette LLC to automatically charge my payment method each month ☐ I understand monthly sessions do not roll over ☐ I understand 30 days written notice is required to cancel ☐ I understand the minimum 2-month commitment ☐ I understand my membership is non-

transferable ☐ I have received and agree to the Client Experience & Concierge Policy ☐ I have received and agree to the Skin-Louette Informed Consent and HIPAA Notice of Privacy Practices

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**Member Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_

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**Skin-Louette Representative:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Title:** Licensed RN · Founder

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*A copy of this agreement will be provided upon signing. Questions? [hello@skinlouette.com](mailto:hello@skinlouette.com) · (470) 408-5090*

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*Skin-Louette LLC · Luxury Aesthetics & Wellness · Atlanta, GA [skinlouette.com](http://skinlouette.com) · @skinlouette*